

Mayflower Health & Wellness Infection Prevention and Management

COVID-19 Precaution Adaptations for Mayflower Independent Living Campus

April 1, 2020

Apartment Building Limited Access

- Most ground-level building access doors will be locked 24/7. Access from 7:00am to 8:30pm will be:
 - Pearson – Front entrance only
 - Buckley – Park Street main entrance and Beebe Circle 2nd floor door
 - Watertown Square – All doors locked (including inner front door)
 - Edwards – Circle drive entrance
 - Montgomery – Circle drive entrance
 - Altemeier – Both ground-level doors
- Pearson building entry procedures:
 - Non-resident visitors/businesses will be asked via signage to call to the Receptionist from the lobby rather than walk into the building.
 - People entering the vestibule are asked to maintain the cordoned off boundary from the administrative offices in the Pearson building.
- Entry doors will be equipped with hand-sanitizing stations.
- Access for visitors authorized by residents shall be through the unlocked doors. They should use hand sanitizer upon entry and exit and, if possible, wash with soap and water, drying with paper towel in your home.
- All other visitors must check in at the Pearson front door.

Travels Off Campus

- Travel will be necessary for essential services—groceries, medications, medical appointments, gasoline, etc.
- Mayflower discourages off campus trips for other purposes.

Home Service Providers

- Mayflower has negotiated additional contracts with Home Instead, Total Rehab, and hospice providers assuring their representatives are being screened daily.
- For private service providers such as housekeepers and caregivers, we ask residents to exercise caution in assuring safe procedures (temperature-taking, hand-washing, etc.) AND to notify Julie Roderick, Health Center receptionist (641-236-6151 x210 or jroderick@mayflowerhomes.com) the name and the assignments of these providers.

Mail Delivery: No change

Deliveries to Harwich Terrace Homes

- Buckley Kitchen meals will be delivered directly to homes at no charge.
- No other changes for Harwich Terrace residents.

Deliveries to Independent Living Apartment Buildings

- Apartment building access will be discouraged.
- Buckley Kitchen meals will be delivered no charge. Mayflower employees will continue to pick up their own meals.
- *Grinnell Herald-Register* – U.S. Postal mail only
- *Des Moines Register* – Carrier will write apartment number on the paper and leave it at the mailboxes.
- Hy-Vee Pharmacy – Mayflower picks up orders on Tuesdays and Thursdays and brings them to Beebe from where they are delivered by staff to residents.
- Medicap Pharmacy – They will deliver all prescriptions to the Beebe lobby and call Beebe nursing staff for hand-off and delivery.
- Fareway and McNally's Groceries – They will deliver to the Beebe Circle lobby and call Mayflower Food Service staff who will deliver directly to residents.
- Restaurant Meals – Residents should meet the delivery person at a building door.

Libraries/DVDs & CDs/Puzzles

- All Mayflower book, DVD, CD, and puzzles will be quarantined until April 13th.
- After that time, when items are removed, DO NO RETURN them until notice that it is safe to do so.
- When using shared items, wash hands before using, do not touch your face during use, and wash hands after using.
- There are borrowing book libraries available in the Pearson lobby and in the 3rd-floor Buckley lounge.
- There is a massive DVD and CD collection available for borrowing, currently located in the 3rd-floor Buckley lounge. Its normal home, Buckley 2nd-floor lounge, is under construction.
- There is a large inventory of puzzles available for borrowing located in the lower level Beebe game room (south end of hallway), inside door to left.

Questions about COVID-19 Illness?

- The best source for immediate information is a phone call to **2-1-1**, which takes you to a CDC (U.S. Centers for Disease Control and Prevention) operator.
- The most current **Mayflower COVID-19 information** is contained on our website (<https://www.mayflowerhomes.com/>), middle right, "COVID-19" double-click.
- The most current source of information for the **state** is this website: <https://coronavirus.iowa.gov/>.
- Mayflower's primary contact for health information is **Jacki Hicklin**, RN, Mayflower Assistant Director of Nursing/Infection Control Nurse at 641-236-6141 x233 or jhicklin@mayflowerhomes.com.