Mayflower Health & Wellness Infection Prevention and Management

Update #10: COVID-19 Information April 23, 2020

So, what is the latest concerning Mayflower and COVID-19?

The primary response to that question is that Mayflower has taken extreme precautions in alignment with all government regulations and recommendations. This includes safety measures with residents and staff in our Health Center and Beebe Assisted Living. We are prepared to provide isolation care for a resident with a COVID-19 diagnosis, first in the "Estes House" and, if necessary, in the Health Center south wing.

You may be aware that an "outbreak" site has been identified in Grinnell, but this is no relation to Mayflower. There is no shared staff and all contract service suppliers have been prohibited from entering our Health Center or Beebe.

In the event that a COVID-19 case is confirmed with a Mayflower resident or staff member, we will disclose that fact to you. No names will be released.

Please see the accompanying document about how to deal with a suspected case of COVID-19 and Mayflower's protocol.

The Iowa Department of Public Health has divided the State of Iowa into six regions for COVID-19 activity and healthcare readiness. Poweshiek is part of Area 1, Central Iowa. On a scale of 1 to 12, Region 1 is rated a 9. When a region is rated 10, as has been the case with Eastern Iowa, then more stringent precaution measures are instituted by the Governor.

The COVID-19 risk at this time in Central Iowa is very high. We strongly encourage you to follow the safety guidelines of hand-washing, avoiding face touching, covering nose and mouth when coughing or sneezing, regular disinfecting of frequently-touched surfaces, staying home if sick, social distancing, limiting travel, limiting visitors. Please wear a facemask when in public places. You can get one from Pearson receptionist, Deb Jack.

The IRS is urging Americans to be on the lookout for scams related to economic impact payments. Be aware of being asked to sign over the payment in exchange for additional funds and refuse any request by phone, email, text, or social media for verification of personal or banking information.

Questions about COVID-19 Illness?

- The best source for immediate information is a phone call to <u>2-1-1</u>, which takes you to a CDC (U.S. Centers for Disease Control and Prevention) operator.
- The most current **Mayflower COVID-19 information** is contained on our website (https://www.mayflowerhomes.com/), middle right, "COVID-19" double-click.
- The most current source of information for the **State** is this website: https://coronavirus.iowa.gov/.
- Mayflower's primary contact for health information is **Jacki Hicklin**, RN, Mayflower Assistant Director of Nursing/Infection Control Nurse at 641-236-6151 x233 or jhicklin@mayflowerhomes.com.

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